

<b>Statement of Deficiencies and Plan of Correction</b>	Inspection begin date 11/28/2012 Inspection end date: 11/28/2012
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Name of Provider or Supplier CROSSROADS TREATMENT CENTER OF NW GEORGIA F	Street Address, City, State Zip Code 4083 CLOUD SPRINGS ROAD RINGGOLD, GA 30736
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**Inspection Results**

Z 0000 INITIAL COMMENTS

**At the time of the survey, Crossroads Treatment Center of Northwest Georgia was not in compliance with Chapter 290-9-12, Rules and Regulations for Narcotic Treatment Programs, as a result of investigation #GA00119974. The allegations were substantiated. The following deficiencies were cited:**

Z 1014 290-9-12-.10(2)(e) STAFFING

*Counselors. All counselors must be qualified by training, education, and experience to provide addiction-counseling services to persons who are addicted to narcotics and must be in compliance with Chapter 10A of Title 43 of the Official Code of Georgia Annotated.*

This Requirement is not met as evidenced by:

**Based on a review of employee records, policy and procedure, and staff interview, it was determined that the facility failed to ensure that 12 of 14 employed counselors (employees #10-#13 and #15-22), were qualified by training, education, and experience to provide addiction-counseling services.**

**Findings :**

**A review of employee records revealed that 12 of 14 appointed Substance Abuse Counselors were not certified or qualified by training and education to provide addiction-counseling services (employees #10-#13 and #15-22).**

**A review of the facility policy titled, Job Description for Substance Abuse Counselor states, the Job Standard/Minimum Qualification is certified as a substance abuse counselor, or in the process of certification.**

**An interview with the Clinical Director on 11/28/2012 at 11:30 a.m., confirmed the above findings. He/She stated, "Our program only has two licensed or certified counselors, I was not aware that**

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**you need certification in the State of Georgia. I thought a High School diploma was adequate, we hire our counselors and employ them as in training".**

**A review of the facility's Intake Records for 4/1/12 to 11/28/12, revealed that a total of 351 clients were admitted to its program. The facility's current client census was 620. There were a total of 14 counselors on staff, and only two were qualified to provide addition-counseling services to clients.**

Z 1015 290-9-12-.10(2)(f) STAFFING

*Clinical Directors. All clinical directors must be licensed to practice medicine in the State of Georgia, licensed as a practitioner to provide treatment, therapeutic advice, or counseling for the rehabilitation of drug-dependent persons in compliance with state practice acts, or certified as an addiction counselor, must be at least 21 years of age, and must have at least one year of supervisory and administrative experience in the field of substance abuse treatment.*

This Requirement is not met as evidenced by:

**Based on review of employee records, policy and procedure, and staff interview, it was determined that the facility failed to ensure that one of one sampled Clinical Director (employee #3), had at least one year of supervisory and administrative experience in the field of substance abuse treatment, prior to employment.**

**Finding:**

**A review of the employee record for the Clinical Director (#3), revealed no evidence that he/she had one year of supervisory and administrative experience in the field of substance abuse treatment, prior to employment.**

**A review of the facility's policy titled, Job Description for Clinical Supervisor, revealed that a minimum of one year clinical experience within the addiction field, was required, and one year of supervisory experience was preferred.**

**An interview with the Clinical Director on 11/28/2012 at 10:30 a.m., confirmed that he/she did not have one year of supervisory experience prior to her promotion to the Clinical Director position. He/She stated, "I received my certification for Addiction Counselor in December of 2011, after**

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**Inspection Results**

**that, I functioned as a Lead Counselor here for 8 months until I was promoted in September of 2012, to the Clinical Director position."**

Z 1302 290-9-12-.13(b) INDIVIDUAL TREATMENT PLAN

*In recognition of the varied medical needs of patients, the case history and individual treatment plans must be reviewed at least every 90 days for patients in treatment less than one year and at least annually for patient in treatment more that one year. This review will be conducted by the medical director or program physician along with the primary counselor and other appropriate members of the treatment team for general quality controls and evaluation of the appropriateness of continuing the form of treatment on an on-going basis. This review must also include an assessment of the current dosage and schedule and the rehabilitative progress of the patient, as part of determination of whether additional medical services are indicated. If such review results in a determination that additional or different medical services are indicated, the program must ensure that such services are made available to the patient and appropriate referrals for additional care are made.*

This Requirement is not met as evidenced by:

**Based on review of client records, policy and procedure, and staff interview, it was determined that the facility failed to ensure that a 90 day Individual Treatment Plan (ITP) was completed for 16 of 16 sampled clients admitted into the program for equal to or greater than 90 days.**

**A review of client records #1-#16, revealed that there was no documentation of a 90 day ITP post admission, or any ongoing ITPs, to include a review of current dosage, schedule and the rehabilitative process of the patient.**

**A review of the facility's policy and procedure manual revealed no evidence of a ITP policy appointed by governing body, to address 90 day treatment plan with medication dosage review for all clients.**

**An interview with the Clinical Director on 11/28/2012 at 1:00 p.m., confirmed the above findings. He/She stated, "None of our clients receive a 90 day review of their medication dosage. We were not aware that a 90 day review was required."**