

**Statement of Deficiencies
and Plan of Correction**

Inspection begin date 10/17/2011
Inspection end date: 10/19/2011

Name of Provider or Supplier
HEALTHQWEST- WARNER ROBINS

Street Address, City, State Zip Code
607 A RUSSELL PKWY
WARNER ROBINS, GA 31088

Inspection Results

Z 0000 INITIAL COMMENTS

At the time of the relicensure survey, it was determined that Healthqwest-Warner Robins was not in substantial compliance with the Rules and Regulations for Narcotics Treatment Programs, and the following deficiencies were cited.

Z 1103 290-9-12-.11(4) PHYSICAL PLANT AND SAFETY

A program shall have appropriate and sufficient space to meet the programmatic needs of its patients, and carry

Statement of Deficiencies and Plan of Correction	Inspection begin date 10/17/2011 Inspection end date: 10/19/2011
---	---

Name of Provider or Supplier HEALTHQWEST- WARNER ROBINS	Street Address, City, State Zip Code 607 A RUSSELL PKWY WARNER ROBINS, GA 31088
--	---

Inspection Results

out the program's array of services. Such space must include areas conducive to privacy for dosing, counseling and group activities, reception/waiting areas, and bathrooms that ensure privacy for collection of urine specimens.

This Requirement is not met as evidenced by:

Based on an environmental tour of the facility on 10/18/2011, it was determined that the program failed to provide privacy for their clients in the reception/waiting area.

A tour of the facility, on 10/18/2011, revealed that the front door and window did not have a tint or blinds to provide privacy for the clients in the reception/waiting area.

An interview, on 10/18/2011 at 1:30 p.m. with the administrator, confirmed the above finding.

Z 1220 290-9-12-.12(1)(c)3. PATIENT SCREENING, ASSESSMENT, & ADMISSION

Orientation. The program shall provide orientation to patients who are admitted for treatment within 24 hours of admission. Orientation must be done by a staff person who has been determined to be qualified by education, training, and experience to perform the task. Patients must be reoriented as needed to ensure an understanding of the program. ...

This Requirement is not met as evidenced by:

Based on a review of client records and staff interview, it was determined that the facility failed to provide documentation that one of ten clients (#7) received an orientation within 24 hours of admission. The finding was:

A review of client records on 10/18/2011, revealed that one of ten clients, being re-admitted to the program, had no documentation that he/she went through an orientation.

During an interview with the administrator on 10/18/2011 at 1:35 p.m., he/she confirmed the above finding.

Statement of Deficiencies and Plan of Correction	Inspection begin date 10/17/2011 Inspection end date: 10/19/2011
---	---

Name of Provider or Supplier HEALTHQWEST- WARNER ROBINS	Street Address, City, State Zip Code 607 A RUSSELL PKWY WARNER ROBINS, GA 31088
--	---

Inspection Results

Z 1221 290-9-12-.12(1)(c)3. PATIENT SCREENING, ASSESSMENT, & ADMISSION

... Programs shall ensure that each patient signs a statement confirming that the following has been explained to the patient:

- (i) The expected benefits of the treatment that the patient is expected to receive;*
- (ii) The patient's responsibilities for adhering to the treatment regimen and the consequences of non-adherence;*
- (iii) An explanation of individual treatment planning;*
- (iv) The identification of the staff person who is expected to provide treatment or coordinate the treatment;*
- (v) Program rules including requirements for conduct and the consequences of infractions, including involuntary discharge;*
- (vi) Patient's rights and responsibilities;*
- (vii) Procedures for complaining to the program and to the Department of Human Resources;*
- (viii) Drug screening policies and procedures;*
- (ix) HIV education; and*
- (x) Community awareness.*

This Requirement is not met as evidenced by:

Based on a review of client records and staff interview, it was determined that the facility failed to provide documentation that one of ten clients (#7) signed his/her patient's rights and responsibilities form, before being admitted to the program. The finding was:

A review of client records on 10/18/2011, revealed that one of ten clients (#7), being re-admitted to the program, had no documentation that the patient's rights and responsibilities form was signed, before being admitted to the program.

During an interview with the administrator on 10/18/2011 at 1:45 p.m., he/she confirmed the above finding.