

**Statement of Deficiencies
and Plan of Correction**

Inspection begin date 9/19/2011
Inspection end date: 9/21/2011

Name of Provider or Supplier
NEW HORIZONS TREATMENT CENTER

Street Address, City, State Zip Code
36 CHATEAU COURT
ROME, GA 30161

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Z 0000 INITIAL COMMENTS

At the time of the relicensure and complaint survey #GA00100731, it was determined that New Horizons Treatment Center was not in substantial compliance with the Rules and Regulations for Narcotics Treatment Programs, and the following deficiencies were cited.

Z 0923 290-9-12-.09(8) ADMINISTRATION

Personnel Records. A program shall maintain written and verified records for each employee. Each employee file shall include:

(a) Identifying information including name, current address, current telephone number, and emergency contact

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- persons;*
(b) A five-year employment history or a complete employment history if the person has not worked five years;
(c) Evidence of a criminal record check obtained from law enforcement authorities that reflects the individual does not have a recent criminal history within the previous two years and that does not disqualify the individual from providing care to patients;
(d) Records of educational qualifications if applicable;
(e) Date of employment;
(f) The person's job description or statements of the person's duties and responsibilities;
(g) Documentation of training and orientation required by these rules;
(h) Any records relevant to the employee's performance, including an appropriate health status of the employee; and
(i) Evidence that any professional license required as a condition of employment is current and in good standing.

This Requirement is not met as evidenced by:

Based on review of personnel files and staff interview, it was determined that the facility failed to provide complete personnel records for three of eleven employees (#4, #5, and #11). The findings were:

A review of personnel records on 09/19/2011, revealed the following:

- 1. One of eleven employees (#5) did not have documentation of a criminal background being completed prior working with clients.**
- 2. One of eleven employees (#5) did not have documentation of having a urine drug screen being completed prior to working with client.**
- 3. One of eleven employees (#11) did not have documentation of an updated job description of the employee's new position that he/she has filled at the facility.**
- 4. One of eleven employees (#4) did not have documentation that a job application was completed and references checked prior to working with clients.**

During an interview with the assistant administrator and owner on 09/21/2011 at 12:15 p.m., he/she confirmed the above findings.

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Z 1233 290-9-12-.12(3) PATIENT SCREENING, ASSESSMENT, & ADMISSION

No program may provide a bounty, free services, medication, or other reward for referral of potential patients to the program.

This Requirement is not met as evidenced by:

Based on interviews with the assistant administrator and owner, it was determined the facility failed to decrease the practice of allowing a bounty, free services, medication or other reward for referral of potential patients. The findings were:

An interview with the assistant administrator on 09/19/11 at 11:55 p.m., he/she was asked about the free dose promotion. He/she stated that if another client refers a new client to the clinic, and that client stays one week, the client that referred the new client would receive a free dose of methadone. If the new client remains at the clinic for at least thirty days, the client that referred the new client would receive a second free dose of methadone.

During an interview with the owner on 09/21/2011 at 12:15 p.m., he/she stated that he/she wasn't aware that the facility was still allowing clients to refer new clients for a free dose of methadone, however, this practice is still being allowed at the facility.

Z 1400 290-9-12-.14(1) DISCHARGE AND AFTERCARE PLANS

A program must complete, in accordance with accepted standards of practice, an individual discharge and aftercare plan prior to discharge for patients who leave the program with notice. The patient and, as applicable, his or her parents, guardian, or responsible persons must participate in discharge and aftercare planning.

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This Requirement is not met as evidenced by:

Based on review of client records and interviews, it was determined that the facility failed to ensure that the discharge summary included a description of aftercare plans, for one of seven sampled patients (patient #1). The findings were:

A review client records on 09/21/2011, revealed that one of seven patients' discharge summaries stated that the client completed the program, but an aftercare plan was not written. The case notes stated that the client refused to answer emails or phone calls, and the client was discharged for non-attendance.

During an interview with the assistant administrator and owner on 09/21/2011 at 12:20 p.m., he/she confirmed the above findings.

Z 1401 290-9-12-.14(2) DISCHARGE AND AFTERCARE PLANS

*A discharge summary must be completed within seven days of discharge of a patient and must include a final assessment of the patient's status at the time of discharge and a description of aftercare plans for patients.
Authority O.C.G.A. Sec. 26-5-2 et seq.*

This Requirement is not met as evidenced by:

Based on review of patient records and interviews, it was determined that the facility failed to ensure that the discharge summary was written within seven days of discharge for one of seven patients (#2). The findings were:

A review of patient records on 09/21/2011, revealed that one of seven patients did not have documentation that a discharge summary was written within seven days of the patient being discharged.

During an interview with the assistant administrator and owner on 09/21/2011 at 12:25 p.m., he/she confirmed the above findings.

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